



**Northern Territory & Kimberley
Agent Training and Information Manual
Valid 1st April 2011 to 31 March 2012
Version 4 : 2011/2012**

Services Guide	1
Fleet Guide	3
Road Conditions	4
Estimated Driving Times	7
Estimated Key Distances.....	8
One-Way Drop off	8
Conditions of Rental	10
Collision Damage Cover (CDC)	10
Permits.....	12
Cancellation Fees	12
Refunds	12
No show Reservations	12
Freesale	13
Reservation information	13
Payment information.....	14
Additional Charges Payable Direct by the Hirer	15
GST – payable on ALL rental costs.....	15
Thrifty Northern Territory & Kimberley Locations.	16

www.rentacar.com.au – now available in German

www.thriftyntagents.com –from this website you can download copies of vehicles, agents manuals etc – now viewable in German

Email reservations or enquiries: thrifty@rentacar.com.au
Email Marketing enquiries: mktg@rentacar.com.au
Email Operational enquiries: bert@rentacar.com.au

Services Guide

Large & Diverse Fleet

Our extensive fleet of current model vehicles cater for all of our customers' requirements. Ranging from small economical cars to large sedans and station wagons, a complete and diverse range of 4WD's and of course minibuses. All vehicles are air-conditioned and most are equipped with CD Players, ABS brakes, cruise control and drivers airbag (excepting some 4wd models).

Security of many locations in the Northern Territory and the Kimberley, W.A.

Thrifty NT operates from ten locations in the NT and two in the Kimberley which gives us complete coverage of the entire region. When travelling through the Northern Territory, Kununurra and Broome (WA), our friendly staff are just a phone call away.

NT locations: Darwin City and Airport, Alice Springs City and Airport, Katherine, Tennant Creek Town and Airport, Jabiru (Kakadu), Gove Airport, Ayers Rock Village and Airport. WA locations: Kununurra Town and Airport and Broome Airport.



Airport desks

For customer convenience Thrifty is located at all major Airports throughout the Northern Territory & Kimberley. Pick-up and drop-off facilities are available at major airports, and customers can experience speedy and efficient check-out service. Our airport desks are staffed for all scheduled domestic flights and parking is located close to the terminal.

One-Way-Rentals

A great way to see the Northern Territory and Kimberley Region is to pick up a vehicle from one location and return to another. This service is available between all Thrifty locations. For the more adventurous, vehicles are also available for one-way journeys to all capital cities and a number of other great tourist destinations. Note some vehicles cannot go on one way rentals

Courtesy pick-up service – Subject to staff availability

We offer a complimentary courtesy pick-up service from all hotels and accommodation houses in Darwin (Monday-Friday 0830am to 430pm) and Alice Springs (Monday-Friday 0830am to 4pm).

Free tourist information and maps

Thrifty provides free tourist maps to all customers and our local staff are always happy to provide “local knowledge” on both the popular and even the not so popular attractions.

Extra Tyres

For some 4WD's a second spare tyre is available. They are only available from Darwin, Alice Springs, Ayers Rock and Broome and are subject to availability. Cost is from \$11.00 (inc GST) per day depending on size of 4WD. Note that some 4wds do not have a great deal of space for additional spare tyres.

Child seats

With safety in mind, child seats and booster seats are available at a minimal rate of \$6.00 per day up to a maximum charge of \$54.00 per rental.

Emergency roadside assistance

In the unlikely event of a breakdown or accident we offer a 7 day/24 hour emergency roadside assistance service. Just call any of our locations, or the roadside assistance number provided on collection of the rental vehicle. Thrifty maintains it's vehicles to the highest possible standard with strict servicing and inspection schedules.



Fleet Guide

Cars & Station Wagons

Group Code	Vehicle Type (All vehicles are air-conditioned) -drivers must be over 21 years-no travel on dirt/unsealed roads	Seats	Max capacity with luggage Passengers Luggage	
ECMR ECAR	Small Economy Hyundai Getz or similar, manual, 3 door-hatch, 4 cyl Hyundai Getz or similar, AUTO, 3 door-hatch, 4 cyl – limited supply	4	3	2
CCAR	Medium Sedan Nissan TIIDA or similar 4 door auto sedan/hatch, auto, 4cyl, CD cruise control, airbags	5	4	3
ICAR	Hyundai Elantra Intermediate Sedan or similar 4 door, Auto, 4 cyl, CD, cruise control, airbags	5	4	3
IDAR	Hyundai i30 diesel hatch or similar 4 door, Auto, 4 cyl, CD, cruise control, airbags	5	4	3
SCAR	Standard Sedan Mitsubishi Lancer or Holden Cruze or similar auto, 4cyl, 4 door, CD, cruise control, dual airbags	5	5	4
FCAR	Large Sedan Ford Falcon or similar, Auto, 4 door, CD, Cruise Control, Dual Airbags, ABS brakes	5	5	4
IWAR	All Wheel Drive Mitsubishi Outlander or Similar, auto, 4 cyl, 5 door, CD-no dirt road usage	5	4	4

Four Wheel Drives

Group Code	Vehicle type (All vehicles are air-conditioned) drivers must be over 25 years	Seats	Max capacity with Luggage Passengers Luggage	
FFAR	4WD Wagon Mitsubishi Pajero or similar Diesel, Automatic, 4 dr, CD, Dual Airbags.	5	5	5
FFMR	Toyota Prado or Mitsubishi Pajero Manual 4wd wagon or similar, turbo diesel, CD, cruise control, towbar, airbags, roof racks available on request	5	5	5

Buses

Group Code	Vehicle Type All vehicles are air-conditioned – No travel on dirt/unsealed roads-drivers must be over 25 years	Seats	Max capacity with Luggage	
IVAR	Hyundai Imax or similar 4 cyl, manual/auto, petrol	8	Minimal luggage behind rear seat.	

Vehicles and particular vehicle groups are subject to availability and may vary by location. **Not all vehicles are available from all locations.**



Road Conditions

Driving through Australia's vast Northern Territory is a fascinating and rewarding experience. The Northern Territory boasts some of the best road conditions in Australia, with most roads sealed with bitumen.

The following is a guide only to the road conditions and the vehicle type suitable to the major tourist attractions in the Top End.

Territory Thrifty Car Rental reserves the right to deny access to some areas due to road conditions without notice.

From Darwin to	Road condition	Conventional vehicle	4WD	Access
Adelaide River	Bitumen	Yes	Yes	All year
Adelaide River Jumping Crocodiles	Bitumen	Yes	Yes	All year
Alice Springs	Bitumen	Yes	Yes	All year
Around Darwin	Bitumen	Yes	Yes	All year
Barramundi Gorge (Kakadu)	12km unsealed	No	Yes	Closed some months
Batchelor (Litchfield)	Bitumen	Yes	Yes	Can be closed by local flooding
Bonrook Lodge	Bitumen	Yes	Yes	Can be closed by local flooding
Borroloola	Bitumen	Yes	Yes	All year*
Broome (via Fitzroy)	Bitumen	Yes	Yes	All year*
Broome (via Gibb River Rd)	Unsealed	No	Yes**	Closed some months
Cooinda/Yellow Water (Kakadu)	Bitumen	Yes	Yes	All year*
Cutta Cutta Caves	Bitumen	Yes	Yes	All year
Devils Marbles	Bitumen	Yes	Yes	All year
Florence Falls (Litchfield)	Bitumen	Yes	Yes	All year
Fogg Dam	Bitumen	Yes	Yes	Can be closed by local flooding
Jabiru (Kakadu)	Bitumen	Yes	Yes	All year*
Katherine	Bitumen	Yes	Yes	All year*
Katherine Gorge	Bitumen	Yes	Yes	Can be closed by local flooding
Kununurra (West Aust)	Bitumen	Yes	Yes	All year*
Lost City (Litchfield)	30km unsealed	No	Yes**	Closed some months

(*) Heavy local rains can close road for short periods.

(**) Large 4WD vehicles only.



From Darwin to	Road condition	Conventional vehicle	4WD	Access
Manyallaluk	35km unsealed	No	Yes	All year
Mataranka Thermal Springs	Bitumen	Yes	Yes	All year
Mount Bundy Station	Graded	Yes	Yes	Can be closed by local flooding
Nourlangie Rock (Kakadu)	Bitumen	Yes	Yes	All year*
Pine Creek	Bitumen	Yes	Yes	All year
Tennant Creek	Bitumen	Yes	Yes	All year
Territory Wildlife Park	Bitumen	Yes	Yes	All year
Tolmer Falls (Litchfield)	Bitumen	Yes	Yes	*Can be closed by local flooding
Ubirr (Kakadu)	Bitumen	Yes	Yes	*Closed some months
Wangi Falls (Litchfield)	Bitumen	Yes	Yes	*Can be closed by local flooding
Waterfall Creek (Kakadu)	78km unsealed	No	Yes	*Closed some months

* Heavy local rains can close road for short periods.

** Large 4WD vehicles only.

Note: We do not allow any vehicles into Jim Jim or Twin Falls in Kakadu National Park and access to Cobourg Peninsular and Arnhem Land is on application and subject to Land Council permits.



Red Centre

The following is a guide only to the road conditions and the vehicle type suitable to the major tourist attractions in the Red Centre.

Territory Thrifty Car Rental reserves the right to deny access to some areas due to road conditions without notice

From Alice Springs to	Road condition	Conventional vehicle	4WD	Access
Arltunga Goldfields *	80km sealed/ 30km unsealed	No	Yes	All year
Around Alice Springs township	Bitumen	Yes	Yes	All year
Ayers Rock (Uluru)	Bitumen	Yes	Yes	All year
Ayers Rock Resort	Bitumen	Yes	Yes	All year
Bond Springs*	15km unsealed	No	Yes	All year*
Cooper Pedy	Bitumen	Yes	Yes	All year
Devils Marbles	Bitumen	Yes	Yes	All year
East MacDonnell Ranges *	Bitumen Unsealed	Yes	Yes	All year*
Glen Helen	Bitumen	Yes	Yes	All year
Kings Canyon - E/Giles Rd *	100km unsealed	No	Yes***	All year *
Kings Canyon-via Luritja Rd	Bitumen	Yes	Yes	All year*
Kings Canyon Mereenie Loop *	230km unsealed	No	Yes	All year*
Mt Olgas (Kata Tjuta)	Bitumen	Yes	Yes	All year
Ormiston Gorge	Bitumen	Yes	Yes	All year
Palm Valley *	50km unsealed	No	Yes***	All year * - no FFAR access
Rainbow Valley *	18km unsealed	No	Yes	All year *
Ross River *	Bitumen	Yes	Yes	All year*
Standley Chasm	Bitumen	Yes	Yes	All year
Tennant Creek	Bitumen	Yes	Yes	All year
West MacDonnell Ranges *	Bitumen Unsealed	Yes No	Yes Yes	All year*

(*) Heavy local rains can close road for short periods.

(***) Large 4WD only



Kimberley Region (W.A.)

The following is a guide only to the road conditions and the vehicle type suitable to the major tourist attractions in the Kimberley Region, W.A.

Territory Thrifty Car Rental reserves the right to deny access to some areas due to road conditions without notice.

From Kununurra To	Road condition	Conventional vehicle	4WD	Access
Around Kununurra township	Bitumen	Yes	Yes	All year
Broome (via Fitzroy Crossing)	Bitumen	Yes	Yes	All year*
Broome (via Gibb River Rd)	603km unsealed	No	Yes**	Closed some months
Cape Leveque (Broome)	120km unsealed	No	Yes**	Closed some months*
Bungle Bungle	70km unsealed	No	Yes**	Closed some months
El Questro	26km unsealed	No	Yes	Closed some months
Geikie Gorge	Bitumen	Yes	Yes	All year*
Lake Argyle	Bitumen	Yes	Yes	All year

(**) Large 4WD vehicles only as per terms and conditions.

(*) Local Flooding

We do not allow our vehicles to the Mitchell Plateau or Kalumbaru

****No vehicle is allowed on any beach eg Cable Beach in Broome****

Estimated Driving Times

Darwin to Litchfield	2 hours
Darwin to Kakadu	3 hours
Darwin to Katherine	4 hours
Darwin to Alice Springs	3 days
Kakadu/Katherine	3 hours
Darwin/Litchfield/Darwin	5 hours
Darwin/Territory Wildlife Park/Darwin	2 hours
Darwin/Crocodile Farm/Darwin	1.5 hours
Darwin/Adelaide River/Darwin	2 hours
Darwin/Douglas Hot Springs/Darwin	2 hours
Katherine to Mataranka	1.5 hours
Mataranka to Tennant Creek	8 hours
Tennant Creek to Alice Springs	6 hours
Alice Springs to Ross River Homestead	2 hours
Alice Springs to Glen Helen Homestead	2 hours
Alice Springs to Kings Canyon via Luritja Rd	7 hours
Alice Springs to Ayers Rock	7 hours
Alice Springs/Kings Canyon/Ayers Rock/Alice Springs	3 days



Thrifty NT Locations only.

One-way-rentals are available between the following combination of pick-up and drop-off locations. In addition to the daily rental charges, the following conditions and drop-off fees apply to conventional vehicles and 4WD's only.

Drop-off fees for buses on application. Drop-off fees to all other destinations other than specified are on application. **Drop off fees for FFMR- with roof racks are on application.**

Pick up location	Drop off location	Rental days*	Drop off fee	Rental days	Drop off fee
Alice Springs	Adelaide	7-14	\$660	15+	Nil
Alice Springs (2wd cars)	Ayers Rock	1-3	\$330	4+	Nil
Alice Springs (4wd)	Ayers Rock	2-4	\$330	5+	Nil
Alice Springs (2wd cars)	Broome	7-10	\$605	11+	Nil
Alice Springs (4wd)	Broome	10-14	\$770	15+	Nil
Alice Springs (2wd cars)	Kununurra	3-6	\$440	7+	Nil
Alice Springs (4wd)	Kununurra	3-7	\$550	8	Nil
Ayers Rock	Adelaide	7-14	\$660	15+	Nil
Ayers Rock (2wd cars)	Alice Springs	1-3	\$330	4+	Nil
Ayers Rock (4wd)	Alice Springs	2-4	\$330	5+	Nil
Ayers Rock (2wd cars)	Broome	7-10	\$605	11+	Nil
Ayers Rock (4wd)	Broome	10-14	\$770	15+	Nil
Ayers Rock (2wd cars)	Kununurra	3-6	\$440	7+	Nil
Ayers Rock (4wd)	Kununurra	3-7	\$550	8+	Nil
Broome (2wd cars)	Alice Springs or Ayers Rock	7-10	\$605	11+	Nil
Broome (4wd)	Alice Springs or Ayers Rock	10-14	\$770	15+	Nil
Broome (2wd Cars)	Kununurra	3-12	\$550	13+	Nil
Broome (4wd)	Kununurra	3-12	\$770	13+	Nil
Broome	Perth	11+	\$1210		
Broome (2wd cars)	Darwin	5-10	\$605	11+	Nil
Broome (4wd)	Darwin	10-14	\$770	15+	Nil
Darwin	Adelaide	7-14	\$660	15+	Nil
Darwin (2wd cars)	Broome	5-10	\$605	11+	Nil
Darwin (4wd)	Broome	10-14	\$770	15+	Nil
Darwin (2wd cars)	Kununurra	3-6	\$440	7+	Nil
Darwin (4wd)	Kununurra	3-7	\$550	8+	Nil
Kununurra	Alice Springs	3-7	\$550	8+	Nil
Kununurra	Ayers Rock	3-7	\$550	8+	Nil
Kununurra (2wd Cars)	Broome	3-12	\$550	13+	Nil
Kununurra (4wds)	Broome	3-12	\$770	13+	Nil
Kununurra	Darwin	3-6	\$550	7+	Nil
Kununurra	Perth	11+	\$1210		
Northern Territory/Broome/Kununurra	Sydney	14+	\$1210		
Northern Territory/Broome/Kununurra	Melbourne	14+	\$1210		
Northern Territory/Kununurra/Broome	Cairns	14+	\$1210		
Northern Territory/Broome/Kununurra	Brisbane	14+	\$1210		
Northern Territory	Perth	14+	\$1210		
Northern Territory (2wd cars) – except Alice/Ayers	Northern Territory	1-4	\$330	5+	Nil
Northern Territory (4wd) –except Alice/Ayers	Northern Territory	2-5	\$550	6+	Nil

*Note all one way hires have a minimum rental period which is the first number in this column



Roofracks

Can be supplied with FFMR. Cost is \$27.50 per day payable direct. If rental is one way or vehicle has to be trucked, transport fees may also apply-this will be advised at time of reservation.

Conditions of Rental

Rental Agreement

All rentals are subject to the terms and conditions on the rental agreement. Refer to the rental office and the rental agreement applicable at the time of rental for full details. Rates and fleet range may vary from location to location.

Driver’s license and age qualification

All current Australian and overseas licences (English written) and international driving permits are acceptable. International Driving Permits are only acceptable if the renter also has their own licence to accompany the International Driving Permit. Due to government regulations International Driving Permits are not acceptable on their own without the drivers licence from drivers own country. Provisional licenses are not accepted. Minimum age is 21 years for passenger vehicles and buses 12 seats under. Minimum age for large 4WD’s, commercial vehicles, buses over 12 seats is strictly 25 years. Drivers younger than these age restrictions must arrange their own insurance cover –fully comprehensive-through an Australian Car Insurance company for the vehicle being rented and provide proof thereof. Drivers between the age of 21 and 25 incur a \$22.00 including GST per day surcharge.

Rental duration

A rental day is deemed to be 24 hours from the commencement of rental. Rental rate is based on rate that the rental starts irrespective of seasonal changes.

Security Bond

Customers are required to pay a pre-authorized credit card security bond at the time of renting the vehicle. For all vehicles this is \$550.00. The bond is fully refundable upon conclusion of the rental unless there are any outstanding charges. Cash and EFTPOS security deposits are not allowed.

Collision Damage Cover (CDC)

Subject to the rental agreement conditions Collision Damage Cover (CDC) is included in our rates. In the event of damage, however hirers are responsible for a minimum Damage Liability (DL), the amount of which varies according to the type of incident and rental required. No vehicles are covered in the event of water damage

Minimum Damage Liability including GST

	Multi vehicle		Single vehicle	
	Over 25 Years	Under 25 Years	Over 25 years	Under 25 years
Passenger Vehicle- 8 seater Minibus	\$3300.00	\$3300.00	\$5500.00	\$5500.00
4WD’s,buses and commercial vehicles	\$5500.00	N/A	\$7700.00	N/A

Collision Damage Cover (CDC) does not cover overhead damage, underbody damage, tyre damage, windscreen damage and damage to conventional vehicles on unsealed roads. It is important to note that when any hirer breaches the conditions of hire they are not covered by Collision Damage Cover (CDC) and are fully responsible for all damage to the rental vehicle and other vehicles and property.

For those renters who qualify, additional Waiver options are offered, which reduces the hirers minimum damage liability. Please note that these additional Waiver Options are not automatic and that conditions apply. Hirers are required to pay additional waiver options direct.

Optional coverage are non-commissionable and cannot be pre-paid or vouchered.



Vehicle Recovery

Where a vehicle is rendered un-driveable due to accident damage and requires towing to the nearest Thrifty branch, the hirer shall be responsible for all associated costs in recovering that vehicle. Should Thrifty offer a replacement vehicle to the Hirer, the Hirer is also responsible for the cost of relocating the replacement vehicle.

Passenger Vehicles-ECMR, CCAR, ICAR, IDAR, SCAR, FCAR, IWAR, IVAR-all drivers over 21 years

Reducer Option - \$27.00 per day (PP)

Multi Vehicle Damage Liability	\$385.00
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Single Vehicle Damage Liability	\$385.00
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Reducer Option - \$33.00 per day (UP) -Includes windscreen and tyre cover

Multi Vehicle Damage Liability	\$0 (Subject to terms & conditions)
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Single Vehicle Damage Liability	\$0(Subject to terms & conditions)
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4wds Vehicles—drivers under 25 cannot rent these vehicles

Reducer Option - \$37.00 per day (PP)

Multi Vehicle Damage Liability	\$1100.00
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Single Vehicle Damage Liability	\$5500.00
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Exceptions

There are many areas and sites that Thrifty will not allow access to and where different damage liability conditions apply. Listed below are the areas where these vehicle types MUST NOT be driven at any time without Thrifty's written permission and agreement.

Should you decide to enter these areas Thrifty WILL NOT provide any damage liability coverage. Any damage to the vehicle, either mechanical or panel, sustained in these areas or as a result of being in these areas will be at the HIRER'S EXPENSE as will any costs relating to vehicle recovery.

Access is denied as per above to the areas listed within the following regions:-

Kakadu Region Jim Jim and Twin Falls – all year.

Arnhem Land

Access to Arnhem Land including Gurig/Cobourg National Park is denied subject to Thrifty's approval and on presentation of permits obtained from the relevant authority for entry to Aboriginal Land.

Litchfield Region

Katherine Region Central Arnhem Road to Gove beyond Bulman.

Kimberley Region

Mitchell Plateau and Kalumburu – all year

Gibb River Road travel between November and April is subject to seasonal road conditions. Manual 4 wheel drives only.

Broome Cable Beach



Central Australia

Tanami Track, Gunbarrell Highway, Plenty/Donahue Highway, Canning Stock Route, Oodnadatta Track, Strzlecki Track, Birdsville Track only when travelling with another vehicle and with Thrifty's consent and knowledge.

Other Areas The Gulf Track, Cape York Peninsular, Fraser Island

Larapinta and Namatjira Drive (Mereenie Loop Road & Gibb River Road) Any damage sustained to the vehicle whilst on these roads is subject to the standard damage liabilities of \$5500.00 for multi vehicle accident and \$7700.00 for a single vehicle accident. Any additional liability reducer purchased does not apply for travel on these roads.

Dusk to Dawn: any damage sustained to the rented vehicle as a result of a collision with an animal between the hours of dusk and dawn will not be covered by Thrifty's Damage Liabilities. All damages and recovery costs will be the responsibility of the hirer.

Explanation of Terms

Passenger Vehicle – is any 2wd passenger sedan, coupe, hatchback or wagon. 4wd, Bus, Commercial Vehicle – is any other vehicle other than passenger vehicle.

Multi Vehicle Incident – is any incident involving another motor vehicle where all relevant details of the other motor vehicle (3rd party) have been obtained by the hirer.

Single Vehicle Incident – is any incident that does not involve another motor vehicle, or any incident that may involve another motor vehicle but for which no relevant details of the other motor vehicle have been obtained.

Windscreen & Tyre Cover/Damage – windscreen cover only refers to the front windscreen of the rental vehicle, not to side or rear windows. Tyre damage is limited only to tyres, not to rims or wheel trims. Both windscreen and tyre cover is subject to the vehicle being used as per the conditions of hire.

Permits

Collision Damage Cover is not valid in the event of unauthorised entry into aboriginal land or breach of permit conditions and/or regulations. If travelling is likely to be into any Aboriginal Permit area Thrifty must be advised at time of reservation so that vehicle suitability can be checked, if travel into permit areas is not noted on rental agreement the renter is liable for any/all vehicle recovery costs and damages.

Cancellation Fees

Cancellation of four wheel drive, bus & commercial reservations less than 14 days prior to rental will incur a \$330.00 fee.

For cancellations of conventional vehicle reservations outside 7 days from date of pick up for Darwin, Alice Springs and Ayers Rock there is no charge, however should there be a cancellation inside 7 days from date of pick up a \$220 cancellation fee is applicable. 14 days notice is required for all other Thrifty NT locations.

Refunds

No refunds are due from Thrifty for any unused portions of pre-booked rental once travel has commenced eg if vehicle is returned earlier than was booked and confirmed.

No show Reservations

No Show fees will be charged on all vehicles in all cities, the fees will be advised in writing if a no-show occurs.



Freesale

Freesale applies to **Darwin, Alice Springs, Ayers Rock and Broome** only.

Freesale on conventional vehicles ECMR, CCAR, ICAR, IDAR, SCAR, FCAR AND IWAR is available the majority of the year, except for July & August, up to 14 days out. Freesale on four wheel drives is available except for June, July, August, September and October up to 21 days out.

One way rentals are on application only for all vehicle types cannot be freesold.

Reservation information

Thrifty is equipped with a fully computerised Central Reservations Department and a dedicated team who will turn around a response of a booking request within 24 business hours of receipt. Our main form of booking is by email or facsimile.

If you would like to book on-line please contact john.hart@rentacar.com.au for details.

Reservation Contact Details:

GPO Box 4444 or 64 Stuart Highway DARWIN NT 0801 AUSTRALIA

Telephone: 1800 891 125 (within Australia) From overseas + 61 8 8924 2455 or + 61 8 8924 2454

Facsimile: +61 8 8981 5247 Email: thrifty@rentacar.com.au Website: www.rentacar.com.au

If time permits, we would appreciate receiving a booking from your Company in the form of an email or facsimile with the following information included:

*Client/s Name	*Date of pick-up	*City/Location of pick-up
*Time of pick up	*Date of return	*City/Location of return
*Time of return	*Vehicle type required	*Contact phone number
*Contact fax number	*Number of Passengers	*Time of pick-
*Special Requirements	* Number of persons in vehicle	*Options (eg baby seats)
*Flight number (if applicable)	*Form of payment (prepaid or client paying direct)	

Confirmation of reservation

Bookings for vehicles will be confirmed by email or fax to you within 24 business hours of receipt. If you wish to use your own reservation request form then please do so however we would greatly appreciate that the information as above be included in your version.



Payment information

Bookings cannot be confirmed at the rate level offered unless our Terms of Agreement are returned signed to Thrifty NT.

All reservations can be prepaid by credit card (VISA, Mastercard, American Express, Diners). Please refer to your Terms of Agreement for details.

The remainder of this section is a guide only and is overridden by your (signed) Terms of Agreement.

An invoice will be sent by Thrifty NT upon the completion of the rental.

Net payment is due no later than 30 days after the completion of rental.

Any unpaid accounts over 30 days will incur a 5% charge

Any unpaid accounts over 60 days will incur a 10% charge and recovery action will be taken

Any unpaid accounts over 90 days will incur a 15% charge and recovery action will be taken

Non-Account/Pre Pay Account Agents

We ask that you remit the net payment due 14 days prior to the date of vehicle collection. We will accept your voucher from the client as proof of booking/identity and provide the services and vehicle as reserved. Please be advised Thrifty NT not issue vouchers for clients on Travel Agency's behalf. Payment can be made by credit card.

Bank details

Our preferred form of payment is Bank draft/transfer/deposit in Australian dollars and posted to: -

Reservations, Thrifty Car Rental, GPO Box 4444 Darwin NT 0801 Australia or by accepted Credit Card.

If you prefer to pay by bank telegraphic transfer, our banking details are as follows:

Swift	WPACAU2S
Bank	Westpac Banking Corporation, Smith Street, Darwin
Address	24 Smith Street, Darwin, NT 0801
Account Name	Territory Rent-A-Car Pty Limited

Our account number is available on confirmation of booking. If paying by bank telegraphic transfer please advise reservations department and they will then advise bank details, please fax to our office proof of the deposit (i.e. copy of the bank receipt), as this will greatly assist our office to reconcile your account.



Additional Charges Payable Direct by the Hirer

❖ Fuel

All vehicles are supplied with a full tank of fuel. The vehicles must either be returned with a full tank of fuel or the renter will be charged the cost of refilling the tank. All other fuel costs are the hirer's responsibility. Other fuel options, such as pre-paid fuel, are available.

❖ Administration Fee

The total charge for hire of the vehicle, excess kilometres, baby Seats, extras, Satphones, Roofracks, and costs relating to daily hire are subject to Administration Fee (currently 3.0% note this is subject to change without notice). Any other government charges or taxes that are applicable are to be incurred by the hirer-unless stated otherwise in contract.

❖ Kilometre allowance

Excess kilometres will be charged as follows in Australian currency:

Passenger vehicles	27.5 cents per excess kilometre including GST
4WD's	30.8 cents per excess kilometre including GST
Buses	33 cents per excess kilometre including GST

❖ Vehicle Registration Recovery Fees (VRRF)

This is currently \$6.05 (inc GST) per day for rentals that commence in NT locations:-Darwin, Alice Springs, Ayers Rock, Tennant Creek, Jabiru, Katherine Broome & Kununurra. & is subject to change without notice.(For certain contracted agents VRRF is included in rates)

❖ Airport/Premium Location Surcharge Fee

A premium location surcharge fee of 14.5% from the 1st October 2009 will be charged on ALL vehicles that are requested for Darwin Airport, and Alice Springs Airport. A Premium Location Fee Ayers Rock Airport and Ayers Rock City collection of 17.5% will apply. A Premium Location Fee of 10% will apply for all vehicles collected in Broome and 11.5% at Tennant Creek . This fee is determined on the cost of the rental duration as well as any excess kilometres charged

❖ One-Way fees

❖ Baby seats

❖ Optional Waivers

❖ Roofracks

❖ Premium Location Surcharge (PLS)

❖ Spare Tyre

❖ Satphones

GST – payable on ALL rental costs

If in the event that Legislation in connection with the GST demands amendments, alterations or additional charges or changes to our Company policies these changes or additional charges will be notified in writing to you thirty (30) days prior to implementation.



Thrifty Northern Territory & Kimberley Locations. .

Office hours may change on Public Holidays

Please note all reservations for all locations are made via Darwin City. Note the number location codes that you can use on reservation booking forms if you wish.

569 -Darwin -Mitchell St (downtown) Ph: (08) 89815599 Fax: (08) 89818953	50 Mitchell St Darwin, NT 0800	Monday-Friday 0800-1700* Saturday 0800-1200* (*hours may change seasonally)
570 -Darwin (Head Office) Ph: (08) 8924 0000 Fax: (08) 8981 5247	64 Stuart Highway Darwin, NT 0801	Monday-Friday 0730-1800 Saturday 0730-1700 Sunday 0800-1700
571 -Darwin Airport Ph: (08) 8924 2480 Fax: (08) 8945 1112	Airport Terminal Darwin, NT 0801	Monday-Sunday 0700-0100 Services domestic incoming flights if prebooked with flt#
575 -Alice Springs City Ph: (08) 8952 9999 Fax : (08) 8952 9797	Cnr Stott Tce & Hartley St Alice Springs, NT 0870	Monday-Sunday 0800-1730
576 -Alice Springs Airport Ph: (08) 8955 5233 Fax: (08) 8955 5972	Airport Terminal Alice Springs, NT 0870	Services all domestic incoming flights if pre-booked with flight numbers
580 -Jabiru (Kakadu) Ph: (08) 8979 2552 Fax: (08) 8979 9098	C/-Gagudju Croc Hotel Flinders St Jabiru, NT 0887	Monday-Friday 0800-1700 Saturday 0800-1200
572 -Katherine Ph: (08) 8972 3183 Fax: (08) 8972 3989	Travel North Transit Cnt 6 Katherine Terrace Katherine, NT 0850	Monday-Sunday 0800-1700
577 -Yulara (Ayers Rock City) Ph: (08) 8956 2030 Fax: (08) 8956 2323	Tourist Information Centre Yulara Drive Ayers Rock, NT 0872	Monday-Sunday 0800-0900 /1500 -1700
581 - Ayers Rock Airport pre-booked with flight numbers (between hours 0845-1530).	Airport Terminal	Services all domestic incoming flights if



573-Tennant Creek

Monday-Sunday 0800-1700

C/-Safari Lodge Motel

Ph: (08) 8962 3040

12 Davidson Street

Fax: (08) 8962 3188

Tennant Creek, NT 0860

578-Kununurra

Bandicoot Drive

Monday-Friday 0800-1700

Kununurra, WA 6743

Saturday & Sunday 0800-1200

Ph: (08) 9169 1911

Services domestic flights at

Fax: (08) 9169 1912

airport if pre-booked with

Flight numbers.

579-Broome

Thrifty Broome

Monday-Sunday 0800-1700

Ph: (08) 91937712

Broome Airport

Services domestic flights at airport if

Fax: (08) 91937713

Broome, WA 6725

pre booked with Flight #

Direct all reservation enquiries to thrifty@rentacar.com.au or GPO Box 4444, Darwin, NT 0801, Australia

Marketing enquiries to mktg@rentacar.com.au