



**Northern Territory, Kimberly  
& Mt Isa**

**Leisure Sales Terms & Conditions  
Wholesale Agreement 2026-27**

**April 1 2026 – March 31 2027**



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## GENERAL INFORMATION

Thrifty NT operates from 9 locations in the NT and 3 in The Kimberley and 2 in Mt Isa (QLD) which gives us complete coverage of the entire region. When travelling through the Northern Territory, Kununurra and Broome (WA) or the Gulf Country of Queensland, our friendly staff, really are just a phone call away.

**NT locations:** Darwin City, Downtown and Airport, Alice Springs City and Airport, Katherine, Tennant Creek, Ayers Rock Village and Airport.

**WA locations:** Kununurra City and Airport and Broome Airport.

**QLD Locations:** Mt Isa City and Mt Isa Airport

## OFFICE HOURS – LOCATIONS

Please refer to the location listing at the end of this Manual.

**Reservations:** [rent@rentacar.com.au](mailto:rent@rentacar.com.au)

**Operational:** [rent@rentacar.com.au](mailto:rent@rentacar.com.au)

## THRIFTY STANDARD TERMS AND CONDITIONS

All our rental Terms and Conditions are on the website at <http://www.thrifty.com.au/terms>.

These terms and conditions regulate the contractual relationship between Thrifty and the renter. In addition to these Standard Terms and Conditions, the terms set out in this document apply to Northern Territory, Broome and Kununurra.

## CLAIMS (DAMAGE RECOVERY WHERE AN ACCIDENT HAS OCCURRED)

In the event of an accident, the driver/renter must notify us immediately but due to privacy laws Thrifty can only communicate with the renter listed on the Rental Agreement contract.

Claims Department can be contacted by email: [claims@rentacar.com.au](mailto:claims@rentacar.com.au)

## TRAFFIC INFRINGEMENTS

Any queries relating to Infringements are to be directed to our Infringements Department by email: [rent@rentacar.com.au](mailto:rent@rentacar.com.au)

## CUSTOMER SERVICE

All post-rental queries other than those regarding Claims or Infringements are to be directed to our Customer Service Department by email: [rent@rentacar.com.au](mailto:rent@rentacar.com.au).

Please ensure that the customer's name and reservation number are in the subject header and attach any information or forms you may have - for example credit card statements - which can clarify and assist us in addressing your enquiry quickly.

**Allow 10 working days for Customer Service to respond.**

## RATES

Rates provided are net rates and quoted in Australian Dollars (AUD). Please refer to your rate sheets for all Inclusions and Exclusions relating to the particular Product.

The rate applicable at the time of booking is the rate that will be applied to the duration of the rental. If a rental crosses two seasons, the season at the time of pickup will apply to the duration of the rental.

## PAYMENT OF INVOICES

Invoices should be paid no later than 30 days after issue. Thrifty reserves the right to suspend or close an account if any unpaid balance exceeds 30 days without prior agreement. International suppliers are required to pre-pay a minimum of 14 days before pickup or booking will be automatically cancelled.

Please forward remittances for all payments to [debtors1@rentacar.com.au](mailto:debtors1@rentacar.com.au).

## FREE-SALE CONDITIONS – NT, BROOME & KUNUNURRA, Mt ISA

Due to shortage in vehicle supply and no fixed dates on receiving new stock there is no free sale available over this period.

All one-way rentals are on application only, at all times for all vehicles and for all locations.

## RESERVATION INFORMATION

Please provide as much booking details as possible. You must always quote your Thrifty CDP tis is marked on your rates sheet for the category of rental you want AND your Reference Number.

GPO Box 4444  
Darwin NT 0801  
Australia

**Telephone:** 08 8924 0000

**From overseas** + 61 8 8924 0000

**Email:** [rent@rentacar.com.au](mailto:rent@rentacar.com.au)

If time permits, we would appreciate receiving a booking from your Company in the form of an email with the following information included:

Client/s Name	Driver Phone Number	Driver Email Address
Time of Pick Up	Date of Pick-Up	Flight Number (if applicable)
Time of Return	Date of Return	City/Location of Pick-Up
Vehicle Type Required	Number of Persons in Vehicle	City/Location of Return
Special Requirements	Form of Payment (prepaid or client paying direct)	Options (eg baby seats)

## CONFIRMATION OF RESERVATION

Bookings for vehicles will be confirmed by email to you within 24 business hours of receipt Monday to Friday Northern Territory time (UTC 9:30), Saturdays, Sundays and Public Holidays will be confirmed within 24 hours of the first business day after. If you wish to use your own reservation request form then please do so, however we would greatly appreciate that the information as above be included in your version.

## PAYMENT INFORMATION

Bookings cannot be confirmed at the rate level offered unless our Terms of Agreement are returned signed, to Thrifty NT, and are current.

All reservations can be prepaid by credit card (VISA, MasterCard, American Express, but excluding Diners) subject to a charge card fee. Please also refer to the rental Terms and Conditions.

<http://www.thrifty.com.au/terms>.

## NON-ACCOUNT/PRE PAYMENT ACCOUNT AGENTS

We ask that you remit the net payment due 14 days prior to the date of vehicle collection. We will accept your voucher from the client as proof of booking/identity and provide the services and vehicle as reserved. Thrifty NT does not issue vouchers for clients on Travel Agency's behalf. If a client does not have a voucher issued by a Travel Agent the client will be required to pay for the rental by credit card at the time of collection of the vehicle.

Our preferred form of payment is bank draft/transfer/deposit in Australian dollars and mailed to:

Reservations  
Thrifty Car Rental  
GPO Box 4444  
Darwin NT 0801  
Australia

or by accepted Credit Card.

If you prefer to pay by bank telegraphic transfer, our banking details are as follows:

**Swift:** WPACAU2S

**Bank:** Westpac Banking Corporation  
24 Smith Street, Darwin NT 0801

**Account Name:** Territory Rent-A-Car Pty Limited

Our account number is available on confirmation of booking. If paying by bank telegraphic transfer, please advise reservations department and they will then advise bank details. Please email proof of the deposit to our office (i.e. copy of the bank receipt) to [debtors1@rentacar.com.au](mailto:debtors1@rentacar.com.au), as this will greatly assist our office to reconcile your account.

## SERVICES GUIDE

### LARGE & DIVERSE FLEET

Our fleet of current model vehicles caters for all of our customers' requirements. Thrifty's fleet ranges from small economical cars to large sedans, SUVs as well as 4WDs and minibuses (larger sizes available on request, 12 and 25 seaters). All vehicles are air-conditioned.

### AIRPORT DESKS

For customer convenience Thrifty is located at all major Airports throughout the Northern Territory, Kimberley & Mt Isa. Pick-up and drop-off facilities are available at major airports, and customers can experience a speedy and efficient check-out service. Our airport desks are staffed for all scheduled domestic flights and parking is located close to the terminals. Please make sure you provide Thrifty with an incoming flight number for all clients wanting to pick up off a flight in case of delays/time changes, etc.

### ONE-WAY-RENTALS

A great way to see the Northern Territory, the Kimberley Region and Mt Isa's Gulf Country is to pick up a vehicle from one location and return to another. This service is available between all of our franchised Thrifty NT, Mt Isa and northern WA locations, subject to availability and a one-way rental fee.

### TOURIST INFORMATION AND MAPS

Thrifty provides free tourist maps to all customers and our local staff are always happy to provide "local knowledge" on both the popular and even the not so popular attractions.

### LUGGAGE TRAILERS

Luggage Trailers are available (on Request) for Toyota Commuter 12-seat buses (rates available on request) from Alice Springs Downtown, Airport & Darwin City & Airport location for a nominal fee.

### EXTRA TYRES

For some 4WDs a second spare tyre can be hired (subject to availability). They can be requested for pick up from Darwin, Alice Springs, Ayers Rock, Kununurra and Broome and are subject to availability. Cost is from \$22.00 (incl GST). Please note: extra spare tyres will sit in the rear cargo area of our 4wd wagons taking up some potential luggage space.

If a second spare on a rim is not available we can offer to hire a tyre itself not on a rim starting at a cost of \$11 per day. The client would then have to get the tyre fitted to a rim by a tyre fitter. We would only charge for the complete cost of the tyre if it is used. This is especially useful for travel around the Kimberley where the purchase of a new tyre from a remote location is very expensive. Even if a customer takes our UP package, it only covers 1 tyre.

### ROADSIDE ASSISTANCE

Standard roadside assistance is included in the rate quoted for breakdowns. Towing charges are applicable in the event of an accident and or of the towing charge is in excess of \$500. Please see our rental Terms and Conditions for details. *Please be aware that response times for vehicles requiring roadside assistance in remote or isolated locations may take many hours.* Thrifty maintains its vehicles to the highest possible standard with strict servicing and inspection schedules.

## FLEET GUIDE

### CARS AND WAGONS

Group Code	Vehicle Type (all vehicles are air-conditioned) <b>Drivers must be over 21 years</b> <b>No travel on dirt/unsealed roads</b>	Seats	Max capacity with luggage
H / CDAR	<b>Compact 5 Door Hatch</b> Hyundai Kona or similar 5 door hatch, 4 cylinder, cruise control, airbags	5	3
G / CFAR	<b>Compact 2wd SUV</b> Mitsubishi ASX or similar auto, 4cyl, 5 door, cruise control, dual airbags	5	4
D2 / FDAH	<b>Full Size Hybrid Sedan</b> Toyota Camry Hybrid or similar Auto, 4 door, cruise control, dual airbags, ABS brakes	5	4
E1/ FFAR	<b>Intermediate Wagon</b> Mitsubishi Outlander or similar, auto, 4cyl, 5 door Allowed on limited / approved unsealed roads.	5	4

### FOUR WHEEL DRIVES (4WD)

Group Code	Vehicle type (all vehicles are air-conditioned) <b>Drivers must be over 25 years</b>	Seats	Max capacity with Luggage
J1 / SBBR	<b>Compact 4WD</b> Suzuki Jimny, Automatic, 3 Door (Darwin, Darwin Airport, Alice Springs, Alice Springs Airport, Ayers Rock, Ayers Rock Airport, Broome Airport) Limits on one way rentals.	4	2
J / FFBR	<b>Large 4WD Wagon</b> Toyota Fortuna or similar diesel, automatic, 4 door, dual airbags.	7	5
U / PQBR	<b>Premium 4WD Ute</b> Mitsubishi Triton Dual Cab Ute with full height canopy covering the tray.	5	5
R / PFBR	<b>Large Premium 4WD Wagon</b> Toyota Prado or Similar Diesel, Automatic, 4 door, Dual airbags	7	5
U9/PXBD	<b>Premium 4WD Camper</b> Mitsubishi Triton GSR Camper with pop top tent and full camping setup. 2 Spare tyres.	5	5

## PEOPLE MOVERS

Group Code	Vehicle Type (all vehicles are air-conditioned) <b>No travel on dirt/unsealed roads</b>	Seats	Max capacity with Luggage
T / FVAR	<b>8 Seater Van</b> Kia Carnival or similar, 4 cylinder, auto, unleaded	8	Minimal luggage behind rear seat.

**Vehicles and particular vehicle groups are subject to availability and may vary by location. Not all vehicles are available from all locations.**

## GENERAL CONDITIONS

### AMENDMENTS

Any amendments to a confirmed booking can only be made by the agent direct. We will not accept any changes from the customer, prior to vehicle collection.

### EXTENSIONS

Additional day charges will be applied at the daily local rate at the time the extension starts. Payment will be required by credit card. Net rates do not apply to extensions.

### ADDITIONAL HOURS

Any additional hours due to late drop off of vehicle will be collected directly from your client in Australia. Refer to our rental Terms and Conditions for details.

### REFUNDS

Refunds are not given on Thrifty Wholesale products once the rental has started and outside of cancellation periods. Any unused days of a prepaid voucher are non-refundable.

Security Deposit refunds can take 5 to 10 business days depending on the bank and are subject to exchange rate fluctuations.

### NO SHOW FEES

Thrifty reserves the right to charge the total cost of the rental if the customer does not collect their vehicle.

### CANCELLATION FEES

4WD reservations cancelled with less than 14 days prior notice will incur a \$330.00 (incl GST) fee. Passenger vehicle reservations for pick-up from Darwin, Alice Springs and Ayers Rock with cancellation of less than 7 days prior notice will incur a \$220.00 (incl GST) fee. This \$330.00 (incl GST) fee also applies with less than 14 day's notice of cancellation of passenger vehicles at all other Thrifty NT locations.

## AGE QUALIFICATIONS – NT, BROOME & KUNUNURRA

Drivers must be 21yrs + for the following vehicles at all locations:

<b>Passenger Vehicles</b>	<b>H,D2, G,E1,T</b>
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Drivers between the ages of 21 and 24 inclusive incur a \$27.50 (incl GST) per day surcharge.

Drivers must be 25yrs + for the following vehicles at all NT locations:

<b>4WD</b>	<b>J1, J,U, R, U9</b>
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## DRIVING RESTRICTIONS

All roads are subject to closure by any statutory authority in any region at any time.

Thrifty vehicles are permitted to be driven within the Northern Territory and Kimberley region subject to area of use conditions contained in this manual. Vehicles are not permitted outside of this area unless authorised by Thrifty management.

Vehicles must not be used on any unsealed road (being a road not sealed with a hard material such as tar, bitumen or concrete) *unless the vehicle is a 4WD* in which case it may be used on well-maintained gazetted unsealed roads. E1/ FFAR (Mitsubishi Outlander) are allowed on the Mereenie Loop Rd (Larapinta Dr) and Ernest Giles Roads in Central Australia if we are informed at time of booking and the renter is aware that Premium / Ultimate protection does not cover travel on these roads.

You must never take any vehicle on any unsealed road unless it is a four wheel drive (4wd) vehicle which has a transfer case with an independent Low Range and High range capability

No vehicle (including 4WDs) may be used on off road conditions. Off road conditions include but are not limited to fire trails, beaches, sand, tracks, fields, paddocks, creeks or river crossings. J1 Suzuki Jimny rented from the Broome office are allowed to drive on Cable Beach in Broome. 4WD Campers are allowed on beach if can be cleaned underneath when exiting beach.

Damage to overhead, under body or damage caused by water is not covered by any damage recovery fee. All costs of damage or repair would be at the renter's own expense.

## NT, BROOME AND KUNUNURRA

There are many areas and sites that Thrifty NT will not allow access to and where different damage liability conditions apply. Listed below are the areas where these vehicle types MUST NOT be driven at any time.

Should you decide to enter these areas Thrifty NT WILL NOT provide any damage liability coverage. Any damage to the vehicle, either mechanical or panel, sustained in these areas or as a result of being in these areas, will be at the HIRER'S EXPENSE as will any costs relating to vehicle recovery.

Thrifty reserves the right to deny access to some areas due to road conditions without notice.

**Access is DENIED as per above to the areas listed within the following regions: -**

**Kakadu Region : Twin Falls:** All year

**Arnhem Land** : Access to Arnhem Land including Gurig/Cobourg National Park (J, U, R, U9 4WD access to Davidsons Arnhem Land Safaris is allowed with prior permission)

**Katherine Region**: Central Arnhem Road to Gove beyond Bulman.

**Kimberley Region**: Mitchell Plateau and Kalumburu, Kalumburu Road North of Drysdale River Station, Canning Stock Route, Tanami Track (including Wolfe Creek Crater.)

**Broome**: Cable Beach, with the exemption of J1 Suzuki Jimnys rented from Broome.

**Central Australia**: Tanami Track west of Rabbit Flat, Gunbarrell Highway, Plenty/Donahue Highway, Canning Stock Route and the Strzlecki Track. With Thrifty's written consent and knowledge, you can travel on the Oodnadatta Track and Birdsville Track only when travelling with another vehicle.

**Other Areas**: Outside of the Northern Territory or Western Australian borders without Thrifty's prior consent.

Any Aboriginal lands which require a permit unless Thrifty have given prior written approval upon submission of a valid entry permit, entry to Aboriginal Land without a permit is illegal.

**Areas with special conditions**: Only J1, J, U, U9 and Rs (and E1 where stated) are permitted to travel in the following areas and routes and they are subject to seasonal road conditions, permission must be given expressly by Thrifty prior to travel:

(a) **in the Northern Territory:**

(i) on Larapinta Drive or Namatjira Drive, also known as the Mereenie Loop Road (E1 / FFAR allowed on Mereenie Loop Rd if we are told in advance); and

(ii) on the Tanami Road, east of Rabbit Flat;

(b) **in Western Australia:**

(i) on the Spring Creek Track, (the access road to Purnululu National Park (Bungle Bungles));

(ii) on the Gibb River Road, and all unsealed roads adjacent to this road;

(iii) on the Fairfield-Leopold Downs Road, and all unsealed roads adjacent to this road;  
and

(iv) on the Duncan Highway, and all unsealed roads adjacent to this road

Gibb River Road travel between June and September is subject to seasonal road conditions. It is the responsibility of the renter to check road conditions before travel.

Driving through Australia's vast Northern Territory is a fascinating and rewarding experience. The Northern Territory boasts some of the best road conditions in Australia, with most roads sealed.

The following is a guide only to the road conditions and the vehicle type suitable to the major tourist attractions in the Top End. Thrifty Car Rental reserves the right to deny access to some areas due to road conditions without notice.

(\* ) Heavy local rains can close road for short periods.

(\*\*) Large 4WD vehicles only.

Note: We do not allow any vehicles into Twin Falls in Kakadu National Park and access to Cobourg Peninsular and Arnhem Land is on application, the customer having their own insurance and subject to Land Council

permits only.

DARWIN				
From Darwin to:	Road Condition	Conventional Vehicle	4WD	Access
Adelaide River	Sealed	Yes	Yes	All year*
Adelaide River Jumping Crocodiles	Sealed	Yes	Yes	All year*
Alice Springs	Sealed	Yes	Yes	All year*
Around Darwin	Sealed	Yes	Yes	All year*
Barramundi Gorge (Kakadu)	12km unsealed	No	Yes	Closed some months
Batchelor (Litchfield)	Sealed	Yes	Yes	Can be closed by local flooding
Bonrook Lodge	Sealed	Yes	Yes	Can be closed by local flooding
Borrooloola	Sealed	Yes	Yes	All year*
Broome (via Fitzroy)	Sealed	Yes	Yes	All year*
Broome (via Gibb River Rd)	Unsealed	No	Yes**	Closed some months
Cooinda/Yellow Water (Kakadu)	Sealed	Yes	Yes	All year*
Cutta Cutta Caves	Sealed	Yes	Yes	All year*
Davidsons Arnhemland Safaris	Unsealed	No	Yes (no J1)	Closed some months. No J1 access
Devils Marbles	Sealed	Yes	Yes	All year*
Florence Falls (Litchfield)	Sealed	Yes	Yes	All year*
Fogg Dam	Sealed	Yes	Yes	Can be closed by local flooding
Jabiru (Kakadu)	Sealed	Yes	Yes	All year*
Jim Jim Falls Camp Ground	71km Unsealed	No	Yes	*Can be closed by local flooding
Katherine	Sealed	Yes	Yes	All year*
Katherine Gorge	Sealed	Yes	Yes	Can be closed by local flooding
Kununurra (West Aust)	Sealed	Yes	Yes	All year*
Lost City (Litchfield)	30km unsealed	No	Yes**	Closed some months
Manyallaluk	35km unsealed	No	Yes	All year*

Mataranka Thermal Springs	Sealed	Yes	Yes	All year*
Mount Bundy Station	Graded	On Application	Yes	Can be closed by local flooding
Nourlangie Rock (Kakadu)	Sealed	Yes	Yes	All year*
Pine Creek	Sealed	Yes	Yes	All year*
Tennant Creek	Sealed	Yes	Yes	All year*
Territory Wildlife Park	Sealed	Yes	Yes	All year
Tolmer Falls (Litchfield)	Sealed	Yes	Yes	*Can be closed by local flooding
Ubirr (Kakadu)	Sealed	Yes	Yes	*Closed some months
Wangi Falls (Litchfield)	Sealed	Yes	Yes	*Can be closed by local flooding
Waterfall Creek (Kakadu)	78km unsealed	No	Yes	*Closed some months

## RED CENTRE

The following is a *guide only* to the road conditions and the vehicle type suitable to the major tourist attractions in the Red Centre. Thrifty Car Rental reserves the right to deny access to some areas due to road conditions without notice.

From Alice Springs to:	Road condition	Conventional vehicle	4WD	Access
Arltunga Goldfields *	80km sealed/ 30km unsealed	Yes No	Yes	All year
Around Alice Springs township	Sealed	Yes	Yes	All year
Ayers Rock (Uluru)	Sealed	Yes	Yes	All year
Ayers Rock Resort	Sealed	Yes	Yes	All year
Bond Springs*	15km unsealed	No	Yes	All year*
Devils Marbles	Sealed	Yes	Yes	All year
East MacDonnell Ranges *	Sealed Unsealed	Yes	Yes	All year*
Glen Helen	Sealed	Yes	Yes	All year
Kings Canyon - E/Giles Rd *	100km unsealed	V / IFDR only	Yes***	All year *
Kings Canyon-via Luritja Rd	Sealed	Yes	Yes	All year*
Kings Canyon Mereenie Loop *	230km unsealed	V / IFDR only	Yes***	All year*
Mt Olgas (Kata Tjuta)	Sealed	Yes	Yes	All year
Ormiston Gorge	Sealed	Yes	Yes	All year

Palm Valley *	50km unsealed	No	Yes***	All year *
Rainbow Valley *	18km unsealed	No	Yes	All year *
Ross River *	Sealed	Yes	Yes	All year*
Standley Chasm	Sealed	Yes	Yes	All year
Tennant Creek	Sealed	Yes	Yes	All year
West MacDonnell Ranges *	Sealed	Yes	Yes	All year*
	Unsealed	No	Yes	

#### KIMBERLEY REGION (WESTERN AUSTRALIA)

The following is a *guide only* to the road conditions and the vehicle type suitable to the major tourist attractions in the Kimberley Region, Western Australia.

Thrifty Car Rental reserves the right to deny access to some areas due to road conditions without notice.

(\*\*) Large 4WD vehicles only as per terms and conditions.

(\*) Local Flooding

We do not allow our vehicles to go to Kalumburu, Mitchell Plateau or down the Tanami Road (not allowed to travel to Wolfe Creek Crater or Balgo)

\*\*No vehicle is allowed on any beach eg. Cable Beach in Broome\*\*

From Kununurra to:	Road condition	Conventional vehicle	4WD	Access
Around Kununurra township	Sealed	Yes	Yes	All year
Broome (via Fitzroy Crossing)	Sealed	Yes	Yes	All year*
Broome (via Gibb River Rd)	603km unsealed	No	Yes**	Closed some months*
Cape Leveque (Broome)	120km unsealed	No	Yes**	Closed some months*
Bungle Bungle	70km unsealed	No	Yes**	Closed some months*
El Questro	26km unsealed	No	Yes	Closed some months*
Geikie Gorge	Sealed	Yes	Yes	All year*
Lake Argyle	Sealed	Yes	Yes	All year

## ESTIMATED DRIVING TIMES / DISTANCES

Darwin to Litchfield	2 hours
Darwin to Kakadu	3 hours
Darwin to Katherine	4 hours
Darwin to Alice Springs	3 days
Kakadu/Katherine	3 hours
Darwin/Litchfield/Darwin	5 hours
Darwin/Territory Wildlife Park/Darwin	2 hours
Darwin/Adelaide River/Darwin	2 hours
Darwin/Douglas Hot Springs/Darwin	2 hours
Katherine to Mataranka	1.5 hours
Mataranka to Tennant Creek	8 hours
Tennant Creek to Alice Springs	6 hours
Alice Springs to Ross River Homestead	2 hours
Alice Springs to Glen Helen Homestead	2 hours
Alice Springs to Kings Canyon via Luritja Rd	5 hours
Alice Springs to Ayers Rock	5 hours
Alice Springs/Kings Canyon/Ayers Rock/Alice Springs	3 days

	Min. Rental		
Mount Isa to Darwin	15 Hours	2 Days	
Mount Isa to Alice Springs	11 Hours	2 Days	
Mount Isa/Camooweal/Mount Isa	4 Hours		
Mount Isa/Boodjamulla (Lawn Hill)/Mount Isa	13 Hours	2 Days	4WD Required
Mount Isa/Boulia/Mount Isa	7 Hours		*4WD may be required
Mount Isa/Birdsville/Mount Isa	15 Hours	2 Days	*4WD may be required
Mount Isa/Cloncurry/Mount Isa	3 Hours		
Mount Isa/Quamby/Mount Isa	4 Hours		
Mount Isa to Cairns	13 Hours	2 Days	
Mount Isa to Townsville	9 Hours		
Mount Isa to Brisbane	20 Hours	3 Days	

DRW																	
251	JAB																
112	302	ARV															
314	296	202	KTR														
423	405	311	109	MAT													
954	936	842	640	531	3WY												
978	960	865	664	555	24	TCK											
1482	1464	1370	1168	1059	528	504	ASP										
1808	1790	1696	1494	1385	854	830	326	KSC									
1923	1905	1811	1609	1500	969	945	441	3158	AYQ								
833	815	721	519	628	1159	1183	1687	2013	2128	KNX							
1885	1865	1773	1571	1462	2209	2233	2737	3063	3178	1050	BME						
1597					662				1169			1795	2839	ISA			
2676					1826				2244			2871	3915	1250	CNS		
2578					1565				2072			2699	3743	904	347	TSV	
3424					2488				2992			3619	4663	2256	1697	1351	BNE

DRW	Darwin	JAB	Jabiru
ARV	Adelaide River	KTR	Katherine
MAT	Mataranka	3WY	Three Ways
TCK	Tennant Creek	ASP	Alice Springs
KSC	Kings Canyon	AYQ	Ayers Rock
KNX	Kununurra	BME	Broome
ISA	Mount Isa	CNS	Cairns
TSV	Townsville	BNE	Brisbane

## CONTACT NUMBERS FOR CUSTOMERS

All booking requests should include a contact number for the customer. This enables us to provide a better service to your customer if we need to contact them regarding their booking.

## DRIVER'S LICENSE AND AGE QUALIFICATION

Thrifty recognises all current full Australian and International licences. The driver's licence must be in English with a photo and produced at the start of the rental. Otherwise an International Driving Permit will be required or an official translation for those countries where International permits cannot be obtained. International Driving Permits will not be accepted without presenting the driver's original license as well. Provisional, Learner or Extraordinary licences are not accepted. Vehicles will not be rented to anyone under the age of 21.

## RENTAL DURATION

A rental day is deemed to be 24 hours from the commencement of rental. Rental rate is based on rate that the rental starts irrespective of seasonal changes.

## CREDIT CARD POLICY

Thrifty NT accepts VISA, MASTERCARD, and AMERICAN EXPRESS (AMEX) but does not accept Diners. A charge card fee applies.

## SECURITY DEPOSIT

Thrifty require a credit card deposit on all rentals; \$200 on Credit Card / \$200 on Visa or Master Debit Card for all passenger vehicles including 8 seater buses and \$500 on credit card / \$500 on Visa or Master Debit Card for 4WDs. The deposit is taken at the time of the rental; any unused portion of the deposit will be refunded at the completion of the rental. Please be aware that the refund may take 2-7 working days to come back into the customer's account.

## NO CASH DEPOSIT WILL BE ACCEPTED

## LOSS OR DAMAGE COVER

### 1. Loss or Damage Cover

The following is a general overview of the loss and damage cover available to a driver of a Thrifty vehicle. It is subject to exclusions and limitations - please refer to our Standard terms and conditions for full details of the exclusions and limitations.

#### 1.1 Compulsory Third Party Insurance (CTP)

All Thrifty vehicles have Compulsory Third Party Insurance (CTP), according to legislation within each respective state or territory. CTP insurance covers all third party persons or passengers injured during an accident. CTP cover is included in the daily rate charged by Thrifty. The Claims Department does not process claims for CTP; the relevant CTP insurer will deal with these claims direct.

CTP insurance DOES NOT provide cover for injuries sustained by the driver at fault. CTP insurance also DOES NOT provide cover for damage to property or motor vehicles.

#### 1.2 Loss Damage Liability

A fee is payable by the renter for ANY loss or damage to our vehicle regardless of cause/fault (i.e. whether it results from accident damage, hail damage, theft etc.) (Loss Damage Liability). The LDL is

payable for EACH SEPARATE incident of damage (e.g. if a vehicle sustains accident damage and hail damage within the one rental period, then 2 separate fees will apply). The amount of the LDL is calculated and then stated on the first page of the rental agreement signed by the renter at the time of collection of the vehicle. Please see below for details.

## 2. **Collision Damage Waiver (CDW)**

All Thrifty vehicles come with a CDW which covers damage caused to the vehicle and third party property. Tyre and windscreen damage is not included. Collision Damage Waiver is subject to conditions and exclusions so please see our Standard Terms and Conditions for details.

### 2.1 **Collision Damage Waiver**

Collision Damage Waiver is included in the daily rate.

### 2.2 **Loss Damage Liability (LDL)**

The LDL, including GST, is set out below:

	<b>Over 25 Years</b>	<b>Under 25 Years</b>
<b>Passenger vehicles and 8 seater minibus</b>	\$5,900	\$5,900
<b>4WDs, buses, Campers</b>	\$6,900	Not permitted

In addition, a Premium Location Surcharge may also apply. These fees are subject to change.

## 3. **Ultimate Protection “UP”**

**3.1** The renter may choose a City or Airport Ultimate rate or pay the appropriate fee on pick up and initial the rental agreement for the Ultimate Protection cover to take effect. The renter will be provided standard Collision Damage Waiver. In addition:

- LDL will be NIL; and
- Tyre and windscreen damage is covered when the damage is accidental. There is only coverage for 1 tyre under this coverage.
- Towing charges in excess of \$500 are not covered.

NB: No vehicles are covered in the event of water damage or undercarriage/roof overhead damage.

NB – Subject to the exceptions set out in our Standard Terms and Conditions, or if a renter or Authorised Driver breaches our Standard Terms and Conditions, Collision Damage Waiver, or Ultimate Protection may not cover the driver or renter and the renter will be liable for all damages incurred by Thrifty. All fees and charges listed in the loss or damage cover section are subject to change without notice.

### PERMITS

Standard Collision Damage Waiver is not valid in the event of unauthorised entry into aboriginal land or breach of permit conditions and/or regulations. If travelling is likely to be into any Aboriginal Permit area Thrifty must be advised at time of reservation so that vehicle suitability can be checked, if travel into permit areas is not noted on rental agreement the renter is liable for any/all vehicle recovery costs and damages.

### OPTIONAL EXTRAS AND INCIDENTAL CHARGES

PLS - PREMIUM LOCATION SURCHARGE

PLS is a levy applied to rentals commencing at certain premium locations throughout Australia. These charges are levied by various authorities and therefore are subject to change at any time.

Our PLS Inclusive rate and Airport Supreme rate includes these charges however they will also be levied against optional extras and incidental charges, for example one-way fees, extra spare tyres, etc. which will be payable by the renter at the counter on pick up. The current PLS rate is 26%.

#### ADMINISTRATION RECOVERY FEE (ADMRF / ADMIN FEE)

Each rental is subject to an administration fee which is included in your rate. However, an administration fee may apply to other charges incurred for the rental including damage charges, extra spare tyres, one-way fees, etc. which will be payable by the renter at the counter on pick up. The current admin fee is 3.5%.

#### ADDITIONAL DRIVER SURCHARGE

No surcharges apply to additional drivers.

#### INFANT AND CHILD BOOSTER SEATS

Are available at most Thrifty locations and must be requested at time of booking. Infant and Child Booster seats are available at a cost of \$24.20 (incl GST) per day per seat with a maximum charge of \$242.00 (incl GST) per seat, per rental. Subject to availability.

#### GPS UNITS

GPS units are NOT available from Thrifty locations the majority of vehicles now come with Apple Carplay and / or Android Auto

#### TRAFFIC INFRINGEMENTS

The renter is responsible for any/all traffic infringements incurred during the course of the rental. If incurred, Thrifty will transfer these infringements into the name of the renter who then becomes responsible for nominating and transferring the responsibility to the driver of the vehicle at the time of the infringement, and for paying the fine. In addition to the stated fine a \$66.00 (incl GST) administration fee is payable for each speeding or parking infringement transfer. This administration fee will be charged to the renter's credit card and advised in the notification letter and infringement notice sent.

#### NORTHERN TERRITORY/KIMBERLEY - FRANCHISE REMOTE LOCATIONS

Opening hours may change due to operational requirements.

Location	Address	Hours
<b>ALICE SPRINGS</b>	Cnr Stott St & Hartley St Phone: 08 8952 9999	Mon – Fri 0800 – 1700 Winter Sat/Sun 0800 – 1200 Summer Sat 0800-1200 Sun Closed Public Holidays Closed
<b>ALICE SPRINGS AIRPORT</b>	Terminal Building Phone: 08 8952 9999	Prebooked incoming flights
<b>AYRES ROCK (ULURU)</b>	Tourist Information Centre, Town Square, Yulara Drive Phone: 08 8956 2030	Mon - Fri 0800 – 1630 Sat/Sun 0900 – 1630 Closed 25/12 and Good Friday

<b>AYRES ROCK AIRPORT (meets flights only)</b>	Terminal Building Phone: 08 8956 2556	Pre Booked incoming flights
<b>BROOME AIRPORT</b>	Terminal Building Phone: 08 9193 7712	Mon – Fri & Sun 0800 – 1700 plus will meet domestic incoming flights with bookings up to 1830 (must provide flight number).  Sat 0800 – 1500  Closed 25/12, 01/01 and Good Friday
<b>DARWIN - CITY - STUART PARK</b>	64 Stuart Highway Phone: 08 8924 0000	Mon – Fri 0730 – 1730  Sat / Sun / Public Holidays 0800 – 1200  Closed 25/12 and Good Friday.
<b>DARWIN - AIRPORT</b>	Terminal Building Phone: 08 8924 2480	Sun – Sat (7 Days) 0630 – 0200
<b>DARWIN – DOWNTOWN (open limited season, May to October check if location is open when booking)</b>	50 Mitchell Street Phone: 08 8924 0000	Mon – Fri 0800 – 1700  Sat/Sun 0800 – 1300  Closed 25/12 and Good Friday
<b>KUNUNURRA</b>	Lot 317 Laine-Jones Drive Kununurra Airport Phone (08) 9169 1911	Mon – Fri 0800 – 1700  Sat 0800 – 1200  Sun / Public Holidays Closed Closed: 25/12, to 01/01
<b>KUNUNURRA AIRPORT</b>	Terminal Building	Mon-Sun for prebooked incoming flights  Closed: 25/12, to 01/01
<b>Mt ISA</b>	38 Fourth Avenue Parkside QLD Ph 07 4743 4142	Mon – Fri 0830-1500  Sat 0830-0900  Sun / Public Holidays Closed
<b>Mt ISA Airport</b>	Terminal Building	Mon-Sun for prebooked incoming flights
<b>TENNANT CREEK / TENNANT CREEK AIRPORT</b>	59 Paterson St Phone: 08 8962 3040	Mon – Fri 0800-1700  Sat / Sun on call  Airport meets prebooked incoming flights  Closed public holidays